



Växjö
kommun

How to follow your case via the Citizen Service

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About the Citizen Service

Date	Name	Amount
2017-06-07	Johnson, Mary	1,00 kr
2017-05-31	Johnson, Mary	1,00 kr
2017-04-13	Johnson, Mary	1000,00 kr

Adress
Klöver kommun
Individ- och familjeomsorgen
Nygatan 5 91100 Klöver

Kontakt
0771-8888999
kundtjanst@klover.se

The Citizen Service "Financial Assistance Visa" gives you/co- applicant the opportunity to receive information about decisions, payments and more during all hours of the day. You can choose to use a computer, tablet or smartphone to access the service.

You and co-applicants log in to the service separately with a Bank ID or other e-identification.

You and your co-applicant will receive an SMS and/or an e-mail when new decisions and documents are created. There is also a messaging feature where you can receive messages from your caseworker and send messages to your caseworker regarding your application for financial assistance.

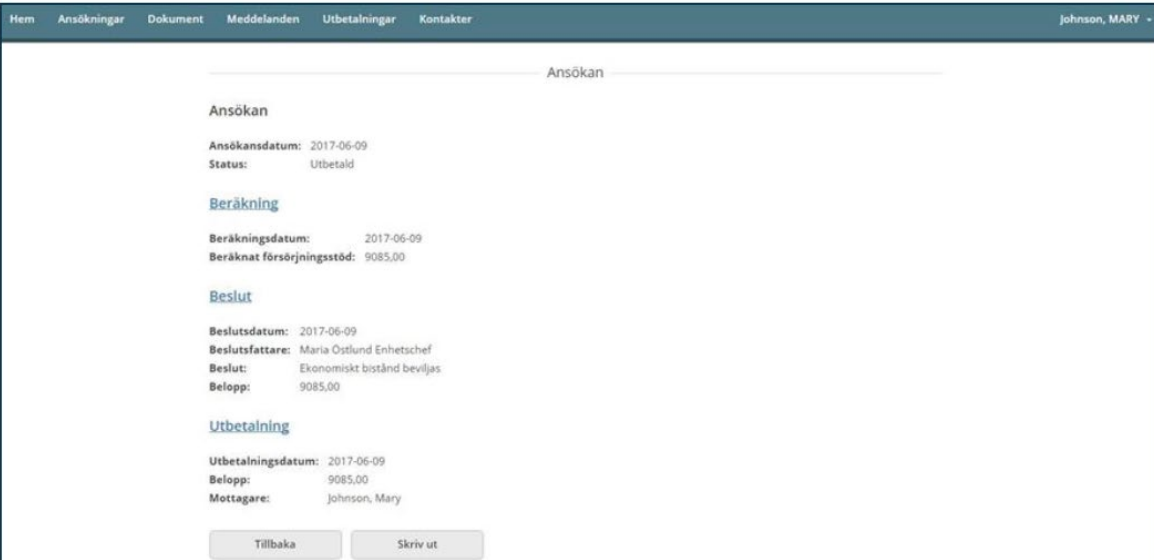
Follow your case



The screenshot shows a web application interface with a navigation bar at the top containing 'Hem', 'Ansökningar', 'Dokument', 'Meddelanden', 'Utbetalningar', and 'Kontakter'. The user name 'Johnson, MARY' is visible in the top right corner. The main content area is titled 'Ansökningar' and displays a list of seven application entries. Each entry consists of a date, a status, and a right-pointing arrow.

Date	Status	Action
2017-06-09	Utbetald	>
2017-05-30	Utbetald	>
2017-03-15	Utbetald	>
2017-03-10	Registrerad	>
2017-03-03	Registrerad	>
2017-03-01	Registrerad	>
2017-02-15	Registrerad	>

See calculation, decision, payment



The screenshot shows the detailed view of an application in the 'Ansökan' section. The navigation bar and user name are the same as in the previous screenshot. The main content area displays the following information:

Ansökan

Ansökansdatum: 2017-06-09
Status: Utbetald

Beräkning

Beräkningsdatum: 2017-06-09
Beräknat försörjningsstöd: 9085,00

Beslut

Beslutsdatum: 2017-06-09
Beslutsfattare: Maria Ostlund Enhetschef
Beslut: Ekonomiskt bistånd beviljas
Belopp: 9085,00

Utbetalning

Utbetalningsdatum: 2017-06-09
Belopp: 9085,00
Mottagare: Johnson, Mary

At the bottom of the page, there are two buttons: 'Tillbaka' and 'Skriv ut'.

By clicking on, for example, calculation or decision, detailed information for your case is displayed.

Calculation in detail

Hem Ansökningar Dokument Meddelanden Utbetalningar Kontakter Johnson, MARY

Beräkning

SAMMANSTÄLLNING

Normberäkning 5840,00 kr
Gemensamma hushållskostnader 1030,00 kr
Godkända utgifter 5215,00 kr
Inkomster -3000,00 kr
Summa 9085,00 kr

NORMBERÄKNING

Period 2017-06-01 - 2017-06-30
Beräkningsdatum 2017-06-09
Norm Riksnorm 2017
Handläggare Maria Ostlund Enhetschef

Personnummer	Namn	Summa	Norm	Avvikande
670823-8586	Johnson, Mary	2920,00	Ensamstående	
670823-TF27	Ost, Test Samtycke	2920,00	Ensamstående	

Gemensamma hushållskostnader: 1030,00 kr

GODKÄNDA UTGIFTER

Utgifter

Utgift	Ansökt belopp	Godkänt belopp	Anmärkning
Bostadskostnad	5015,00 kr	5015,00 kr	
El-avgifter	200,00 kr	200,00 kr	

Decisions in detail

Hem Ansökningar Dokument Meddelanden Utbetalningar Kontakter Johnson, MARY

Beslut

Beslut: Ekonomiskt bistånd beviljas
Berörda personer: 670823-8586 Johnson, Mary
Beslutsdatum: 2017-06-09
Beslutsperiod: 2017-06-01 - 2017-06-30
Belopp: 9085,00


Tillbaka Skriv ut

Document

Hem Ansökningar Dokument Meddelanden Utbetalningar Kontakter Johnson, MARY

Dokument

- PDF 2017-06-08 Begäran om komplettering
- PDF 2017-06-08 Begäran om komplettering
- D 2017-06-08 Viktig info
- PDF 2017-05-30 Ek Blankett
- PDF 2017-05-09 denna är inte

 **KLÖVER**
KOMMUN

Adress
Klöver kommun
Individ- och familjeomsorgen
Nygatan 5 91100 Klöver

Kontakt
0771-888899
kundtjanst@klover.se

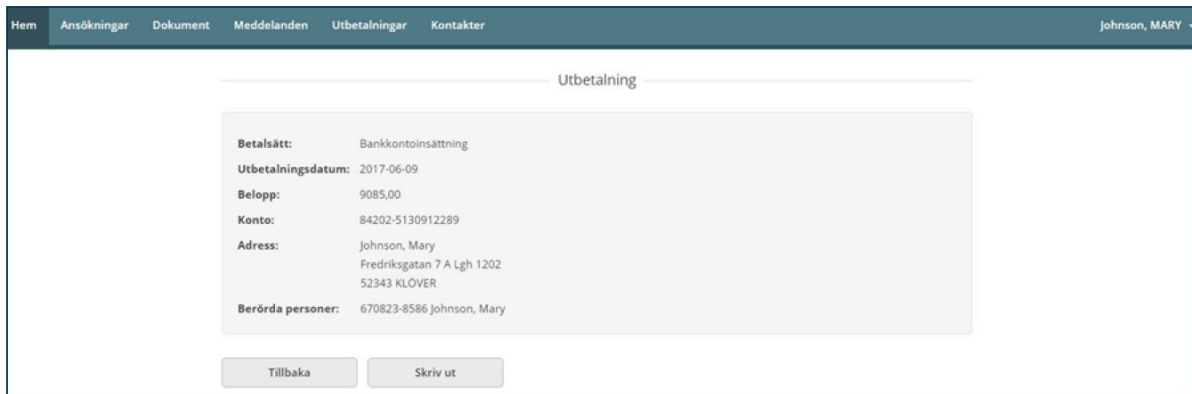
Payments

Hem Ansökningar Dokument Meddelanden Utbetalningar Kontakter Johnson, MARY

Utbetalningar

2017-06-09	9085,00 kr	Johnson, Mary	>
2017-06-07	21,10 kr	Johnson, Mary	>
2017-06-07	1,75 kr	Johnson, Mary	>
2017-06-07	1,00 kr	Johnson, Mary	>
2017-05-31	1,00 kr	Johnson, Mary	>
2017-04-13	1000,00 kr	Johnson, Mary	>

Payment in detail



The screenshot shows a web application interface with a dark blue header. The header contains navigation links: 'Hem', 'Ansökningar', 'Dokument', 'Meddelanden', 'Utbetalningar', and 'Kontakter'. The user's name 'Johnson, MARY' is displayed in the top right corner. The main content area is titled 'Utbetalning' and displays the following details:

Betalsätt:	Bankkontoinsättning
Utbetalningsdatum:	2017-06-09
Belopp:	9085,00
Konto:	84202-5130912289
Adress:	Johnson, Mary Fredriksgratan 7 A Lgh 1202 52343 KLOVER
Berörda personer:	670823-8586 Johnson, Mary

At the bottom of the details box, there are two buttons: 'Tillbaka' and 'Skriv ut'.

Here you can see detailed information for the current payment. It is also possible to print the information. To return to the list of payments, press "Back".

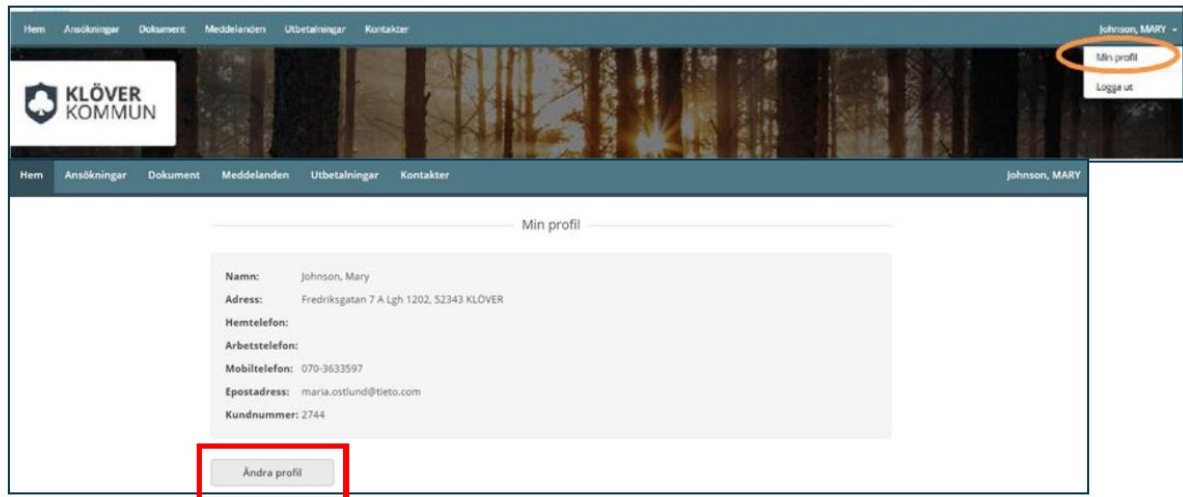
Contacts



The screenshot shows a web application interface with a dark blue header. The header contains navigation links: 'Hem', 'Ansökningar', 'Dokument', 'Meddelanden', 'Utbetalningar', and 'Kontakter'. The user's name 'Johnson, MARY' is displayed in the top right corner. The main content area is titled 'Kontakter' and displays the following contact information:

öst, maolife

Adress
Vård o Behandling Väster
Kyrkgränd2
MOSSBY
12345



By selecting "My profile", your contact information is displayed. Remember that it is important that your contact information is correct and that you fill in information that may be missing.